

ICE-KOLD – E-Z Ship Form

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REFRIGERANT RECOVERY EQUIPMENT/METERS/VACUUM PUMP REPAIR PROCEDURES

OUT OF WARRANTY REPAIRS:

When sending equipment in for Out of Warranty repairs complete our EZ Ship Form, print and send with your repair. Please include your P.O. if you have Terms with Ice-Kold, LLC.

Company Name: _____

Contact Person: _____ Email: _____

Phone Number: _____ Fax Number: _____

Return shipping address: _____

Make: _____

Model # of equipment: _____ S/N: _____

If possible the chief complaint:

IN WARRANTY REPAIRS:

A copy of the customer's invoice showing the purchase/or repair must accompany the returned equipment. A warranty repair does not extend the units original warranty.

BILLING:

We will fax or email you a written estimate of your repair cost, before repairs are done. Payment by, Master Card, Visa, American Express, Discover or use UPS C.O.D., and pre-pay by check. Net 30 Terms for wholesalers are available.

HOW IT WORKS:

- Mail unit in with this EZ Ship Form to 1235 Dakota Dr, Ste P, Grafton, WI 53024
- Once received, within 24 hours you will get a written estimate by fax or email.
- At that point we await your answer to repair, field scrap or return unrepared.

IF IT RECOVERS REFRIGERANT WE REPAIR IT!