

## **ICE-KOLD E-Z Ship**

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### **REFRIGERANT RECOVERY EQUIPMENT REPAIR**

### **PROCEDURES**

#### **OUT OF WARRANTY REPAIRS**

When sending recovery equipment in for O/W repairs, a Complete our E-Z Ship form, print and send with your repair. Please include on your P.O.

Contact person: \_\_\_\_\_

Phone number: \_\_\_\_\_

FAX number: \_\_\_\_\_

Company Name: \_\_\_\_\_

Return shipping address: \_\_\_\_\_

\_\_\_\_\_

Model# of equipment: \_\_\_\_\_ s/n: \_\_\_\_\_

If possible the chief complaint:

\_\_\_\_\_

\_\_\_\_\_

#### **IN WARRANTY REPAIRS**

A copy of the customer's invoice showing the purchase must accompany the above mentioned P.O. A warranty repair does not extend the units original warranty.

#### **BILLING**

**We will fax you a written estimate for your repair cost, before repairs are done.**

Payment by Master Card, Visa, UPS COD, and pre-pay by check. Credit accounts for wholesalers available.

**IF IT RECOVERS REFRIGERANT WE REPAIR IT**